

Access Request SLO

Summary

Research Computing (RC) maintains secure HPC Systems for the Research Community at Northeastern University. Access is controlled through an application form; anyone affiliated with Northeastern University can apply for access to the HPC cluster, but students must have a sponsor.

Service and Description

[Research Computing Access Request](#)

Anyone affiliated with Northeastern University can apply for HPC cluster access through ServiceNow. Students must specify the name of their PI as a sponsor; students doing work on the cluster as part of a class will receive access through their professor and should not fill out an access request. PIs Should fill in their own names in the sponsor's name field.

Security Considerations

All account requests will be verified and approved by the sponsor. Any request that does not provide the required information will be denied.

Service Support Hours

The Research Computing (RC) team is available weekdays from 9 a.m.-5 p.m. ET.

Responsibilities

Researcher Responsibilities

- Provide all requested information, including the name of your sponsor and reasons for requesting access.
- If you are not a current Northeastern University student, faculty, or staff, you will need to obtain affiliation (such as a sponsored account) with Northeastern prior to requesting access.

Research Computing Responsibilities

After the PI approves the request, the RC team will respond to the access request and provide access within three business days.