

## Unsubscribe from Discovery Listserv SLO

### Summary

The Research Computing (RC) team communicates to users of the Discovery cluster through the Discovery mail listserv. All Discovery users must be subscribed to the Discovery listserv as we communicate important information (i.e., scheduled and unscheduled outages) to users through the listserv. However, if a user no longer needs access to RC resources, we can delete your account and unsubscribe you from the listserv.

### Service and Description

#### [Unsubscribe from Discovery](#)

If Discovery users no longer need their account and want to be unsubscribed from the Discovery mail listserv, they can submit a ServiceNow request to have their account deleted and removed from the listserv. Users should be aware that any files they have on Discovery in their /home directory will be deleted along with their account, so they are responsible for transferring any files off of their /home directory prior to requesting their account to be removed. Once an account has been deleted, if users want access again, they must request access through ServiceNow for a new account.

### Security Considerations

Researchers are responsible for ensuring that any secure data they might have on Discovery's storage systems is properly transferred or removed from Discovery before requesting their user account to be deleted.

### Service Support Hours

The Research Computing (RC) team is available weekdays from 9 a.m.-5 p.m. ET.

### Responsibilities

#### Researcher Responsibilities

Make sure to transfer any files from their /home directory if needed.

#### Research Computing Responsibilities

- Respond to the request within three business days.
- Verify the accuracy of the submitted information.
- Remove the user from Discovery and the Discovery mail listserv.